

Personal and Business Legal Advice Service from Law Express

The UK's leading provider of personal and business telephone legal advice. We provide impartial professional and confidential advice to over 1.5 million people.

Whenever you are faced with a legal problem or require information on a legal issue no matter how small it may seem to you, please call the Licensed Trade Charity's Support and Care team on **0808 801 0550** who will put you in touch with us free of charge. Our legal team of advisers will explain your rights and work towards giving you the best solution available.

Our professional advisers are on call weekdays between 8.00am to 8.00pm and weekends from 9.00am to 12.00 noon.

We look forward to your call and advising you on your legal issue.



Mrs Karen Archer
Managing Director

Client Comments:

"This was a great place to go to for initial advice. I would definitely use this service again and was very pleased with the advice given."

"It was even better than I expected. A lawyer called me back so quickly and explained everything very clearly."

Please call the Licensed Trade Charity on **0808 801 0550 who will put you in touch with Law Express for professional advice* on any of the following legal issues:**

- **Family**
- **Wills & Probate**
- **Property**
- **Consumer**
- **Employment**
- **Tax Information**



The Licensed Trade Charity and Law Express

1. What is the Telephone Legal Advice Service?

The Law Express Legal Advice Service is a free helpline service for everyone who works in the licensed drinks trade e.g. pubs, bars, clubs, breweries, off-licences etc.

2. What does the Telephone Legal Advice Service Provide?

The Licensed Trade Charity has partnered with Law Express to give you free access to legal advice and information. This arrangement entitles you to one free phone call with a qualified adviser. You can call them about any business or personal legal issues and they will be able to provide advice and further information on your particular issues.

3. What can I call the Advisers about?

You can contact Law Express about any subject affecting you. Most frequently callers wish to discuss issues concerning divorce, separation, children and property. Other popular topics include commercial, company and employment issues, driving offences, wills and probate.

4. How can I contact Law Express?

In the first instance you must contact the Licensed Trade Charity Support and Care helpline on 0808 801 0550 who will record your details and pass on our contact details to you. Our helpline is open 8:00 am to 8:00 pm Monday to Friday and 9:00 am to 12 noon weekends. Quote "LTC" when you call. A Law Express call handler will take your details and arrange for one of their advisers to call you back the same day.

5. Will I be talking to a solicitor?

The adviser who calls you back will be a non-practising solicitor with at least five years experience, who is employed by Law Express. All the advisers at Law Express are recruited for their ability to explain the law in a way which is easy to understand.

6. Is the Service confidential?

Any contact you make with Licensed Trade Charity and Law Express is completely confidential. The details of your conversation remain personal to you and will not be released to anyone else.

7. Do I have to pay for any advice?

The Licensed Trade Charity covers the cost of the first phone call to Law Express so it is completely free to you.

Client Comments:

"Yes, the service is excellent. I feel I am in a much stronger position and I am happy with the service."

"I expected quality legal advice and that is exactly what I got."

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